Section 1: Customer Statement of Requirements

**Problem Statement**

*A minimum 3-page high-level narrative about your project.*

*Put yourself into a customer’s role, and write your CSR as if your imagined customer would write it! —Describe the problem that your customer is facing and his or her suggestions about how a software system could help.*

*Your CSR should be based on your project description, revised and improved as necessary.*

**Glossary of Terms**

*List important terms and their definitions to ensure consistency and avoid ambiguity in the system specification. Use the language of the application domain and avoid uncommon terms or define these as well.*

*It is helpful to illustrate the complex terms by providing images and graphics to help reader’s understanding.*

*Another option is to provide web links where to find more complete definitions of your terms.*